



Stellar Phoenix SQL Recovery

V3.0

<u>User Guide</u>

Overview

Stellar Phoenix SQL Recovery software is an easy to use application designed for corrupted Microsoft SQL(.mdf) files. Conscious about the users' availability of time and data we have managed the software for its easy use. Stellar Phoenix SQL Recovery is designed to recover and repair corrupted Microsoft SQL Database File. The MS SQL repair application restores damaged .mdf files for instance of virus attack, unexpected system shutdown, media read error and so on.

Stellar Phoenix SQL Recovery uses powerful algorithms, which performs complete and thorough scan of SQL file so as to recover as much data as possible. The software never deletes or modifies original data and even heavily damaged files can be optimally repaired and restored. Microsoft SQL server system is a full-fledged relational database management system (RDBMS) that offers the user an exclusive variety of a number of administrative tools and thus ease the burdens of database development, maintenance and administration. Stellar Phoenix SQL Recovery recovers and restores the (.mdf) corrupted files for the further use in a safe and non-destructive manner.

Note:

Stellar Phoenix SQL Recovery is available in - Demo (free download) and Full Version. The demo version can be downloaded from http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php The demo version will scan the corrupt SQL database files and show preview of the tables but will not create repaired file. To get the repaired file, the user has to purchase and activate the product.

Key Features

- Support MS SQL 7.0, 2000, 2005 and 2008
- Recovers Tables, Views and Rules
- Retrieve Stored Procedure and Triggers
- Recovers Defaults and Default constraints
- Recovers User Defined Functions and User Defined Data Types
- Recovery of Primary Key, Foreign Keys, Unique Keys and Identity
- Recovery of Indexes and Check Constraints
- Recovery of binding of Default and Rules with table's columns and User Defined Data Types.
- Recovery of .ndf database files



What's New in Stellar Phoenix SQL Recovery

This version of Stellar Phoenix SQL Recovery supports Microsoft SQL Server 7.0. This new version of Stellar Phoenix SQL Recovery includes many new options to improve recovery of databases created by using Microsoft SQL Server. In previous versions, there are some functionalities that are only available in demo version such as, preview of databases is available only in demo version. This feature is now added in the registered version too. Also, new features are added in this version.

Features Included in Stellar Phoenix SQL Recovery

- Supports Microsoft SQL Server 7.0, 2000, 2005 and 2008
- Find option to search Tables in the scan result.
- Find option to search for databases in the computer.
- Preview of databases is available in both the demo and registered versions.
- You can select and recover only required tables from a database.
- Allows you to store queries of objects such as, views, stored procedures, triggers in .txt file.
- Searching of MS SQL Database (.mdf files) present in system drive.
- Searching of tables in left pane of the application after scanning or recovery.

MS SQL a Quick Look

Microsoft SQL Server is a full-featured relational database management system (RDBMS) that offers a variety of administrative tools to ease the burdens of database development, maintenance and administration.

Common Reasons for File Corruption

File corruption happens due to many reasons. Some of the leading causes are:

- > Application Malfunctioning.
- > Improper System Shutdown (due to power failure).
- Exiting the application improperly.
- Virus attack.

Symptoms of File Corruption

If any error message is encountered, as mentioned below, while working on MS SQL, then it is a warning of file corruption. The data needs to be rescued from the corrupted file. Stellar Phoenix SQL Recovery is an ideal solution for repairing and retrieving corrupted .mdf files. Some of the most common error messages encountered on MS SQL are as follows:

- "Server can't find the requested database table"
- "The process could not execute 'sp_replcmds' on server."
- > "You must be member of the system admin fixed server role to complete this operation"
- Error 3628 "A floating point exception occurred in the user process. Current transaction is canceled."

System Requirements



Operating system: Windows 2000/ 2003/ XP/ Vista / Windows 2008



Hard Disk: : At least 50 MB of free disk space



RAM: 512 MB minimum (2 GB recommended)



MS SQL Server: 7.0, 2000, 2005, 2008

Note:

- > To know the Operating System, Processor type and RAM, right-click *My Computer* and click Properties.
- > To find out the available space on a logical drive, right click that drive icon in My Computer and click Properties.

Installation Procedure

Before beginning the installation procedure, user should make sure that the computer meets <u>System</u> <u>Requirements</u>

- The installation process should start automatically on inserting the disc in its drive. If it does not, run StellarPhoenixSQLRecovery.exe from the software disc. If the software has been downloaded from the Internet, navigate to the location where the files have been downloaded and run StellarPhoenixSQLRecovery.exe from there.
- Carefully read and follow the instructions as displayed by the setup program window. The program will install the software and create a shortcut icon on the desktop or the taskbar (optional), it will also create an entry in the Programs group menu and another in the Add/Remove Programs group for software removal as default.

The default path for software installation is C:\Program Files\Stellar Phoenix SQL Recovery\

Below are the instructions for further help of user:

🕼 Setup - Stellar Phoenix	SQL Recovery			
	Welcome to the Stellar Phoenix SQL Recovery Setup Wizard			
	This will install Stellar Phoenix SQL Recovery v3.0 on your computer.			
	It is recommended that you close all other applications before continuing.			
	Click Next to continue, or Cancel to exit Setup.			
	Next> Cancel			

Step 1:

Step 2:

🕫 Setup - Stellar Phoenix SQL Recovery
Select Destination Location Where should Stellar Phoenix SQL Recovery be installed?
Setup will install Stellar Phoenix SQL Recovery into the following folder.
To continue, click Next, If you would like to select a different folder, click Browse.
At least 16.3 MB of free disk space is required. Stellar Phoenix SQL Recovery —
<back next=""> Cancel</back>

Step 3:

🕫 Setup - Stellar Phoenix SQL Recovery
Select Start Henu Folder Where should Setup place the program's shortcuts?
Setup will create the program's shortcuts in the following Start Menu folder.
To continue, click Next II you would like to select a different folder, click Browse. Biteline Encourse SGL Recovery Browse
Stellar Phoenix SQL Recovery
< Back Next> Cancel

Step 4:



Step 5:



Step 6:

Setup - Stellar Phoenix SQL Recovery	
Installing Please wait while Setup installs Stellar Phoenix SQL Recovery on your computer.	J.
Extracting files C:VProgram Files\Stellar Phoenix SQL Recovery\SQLRecovery.chm	
lar Phoenix SQL Recovery	Cancel
L	Cancel

Step 7:



Ordering Stellar Phoenix SQL Recovery

The software can be purchased online. To place the order and price details, please visit http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php

Once the order is confirmed, a pre-paid serial # will be sent to through e-mail, which would be required for the activation of the software.

Activating Stellar Phoenix SQL Recovery

- Note: ➤ If the software is downloaded from<u>http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php</u> (i.e., ESD version), for the full functionality, the product must be activated using Serial Key (received through email after purchasing the product).
 - If the software is installed using the product installation CD (i.e., BOX version), hardware lock is mandatory for the functioning of the software which is available with the software kit.

Stellar Phoenix Instant Activation over Internet

The product can be activated instantly over the Internet after purchasing the serial key through e-mail. To activate the software,

- > Click Activation -> Activate Online in the menubar.
- Click Yes, the software checks for the Internet connection. Once it is connected, software registration wizard will appear.



- > Click **Next**, to continue further with the registration process.
- > In the window that appears, type the *Serial number* (received through email after purchasing the product) in the text box.
- Click Next to continue. The software would automatically communicate with registration server and would activate the software, as shown below.



> In the next window that appears, click **Finish** to complete the Activation Process.



Stellar Phoenix Activation using Email

While activating the product over Internet, if the software could not communicate with the server, an error message shown below will popup. Click **OK**, for registering through email.



> The registration wizard for sending the authorization request will appear(shown below), as soon as **OK** is clicked.



- > Leave the option unchecked and click **Next** to continue.
- > Type the e-mail address in the text box to which the unlocking code has to be sent. Click **Next** to continue.

Stellar Phoenix - Electro	onic Registration Wizard
	Enter your email address below and press "Next". This is the address where the unlocking code will be sent.
	< Previous Next >

> Now, the email address verification window appears. Click **Yes**, if email address is correct.

The software automatically launches the default email client, and sends an email containing the unique site code with registration request to the registration server.

If the registration wizard could not launch the default email client, following messages appear.



- > Click **OK**, to continue the process manually.
- > The window shown below appears.

Stellar Phoenix - Electro	nic Registration Wizard
Message Co Eile Edit Vie	In your email application: 1. Create a new message. 2. Place the cursor in the box labeled "TO" and press Dtrl+V to paste the address. If nothing happens, right click on the box marked "TO" and select "Paste" from the popup menu. When you are done the Subject box should contain the text below. online-register@stellarinfo.com
Cancel	< Previous Next >

- > Open the email client (like Outlook Express, MS outlook, Eudora etc) and create a new message.
- Place the cursor in the box labeled TO and press CTRL+V to paste address. If it does not work, right click on the TO box and select paste from the popup menu. The TO box will contain the address.

File	Edit	View	Insert	Format	Tools 1	Message Help
Send		Cut	Copy	Paste	У Undo	Sev Check
🛐 To:	on	line-regi	ster@stel	larinfo.com		
Cc:						
Subject:				Type t	he subject	for this message
					E B	I U A

> Click **Next**, following window will appear.

Stellar Phoenix - Electr	onic Registration Wizard
Message Co Eile Edit Vie To:	For the email message you created in the last step: 1. Place the cursor in the box labeled "Subject". 2. Press Dtrl+V to paste the subject. If nothing happens, sight click on the box marked "Subject" and select "Paste" from the pop-up menu. When you are done the Subject box should contain the text below.
Guid	Registration Request
Faucei	< Elevious Wext >

> Now place the cursor in the box labeled *Subject* in the same message window and paste (method same as

above) the text. The Subject box will contain the text.

File E	dit View	Insert	Format	Tools	Message	Help
Send	Gut	Copy	Paste	У Undo	Che	/ <
🛐 To:	online-regi	ster@stel	larinfo.com			
🛐 Cc:						
Subject:	Registratio	n Reques	t			
Arial			10 🔽	Б , в	ZU	Δ. 1 (Ξ
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> Click **Next**, do the same process mentioned to paste the encrypted text content in the body of the message.



File E	dit View	Insert	Format	Tools I	Message Help
⊡ Send	Gut	Copy	Paste	Y Undo	Ser Check
🛐 To:	online-regi:	ster@stella	arinfo.com		
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begin [onuJOr end	10pKR5bU	3ABhLb2	21Qj+3V/		qXXDSRcXmfoEV

Click Next to finish the procedure and send the email.

Make sure the content of the email sent for automatic authorization have the details as mentioned above. If they are incorrect, the server will reject the mail registration request.

If the process is successful, following window will appear.



After processing the email, registration server would send an email containing unlocking code/site-key.

Note:

In case wizard is not able to launch the default email client, it automatically shifts to the manual process for sending the activation authorization request.

Activation without Internet

If the product is activated without Internet connection, following window pops up. Enter the Serial Number (received through email) and click Next.



> The following window is displayed. Click **Finished** to complete the manual registration.



Manual registration is complete, software would create a *PHX_REG.txt* file on the desktop. This file has to be mailed to <u>register@stellarinfo.com</u>. After verifying the details, the unlocking code/site key is sent through email.

To activate the product manually (after receiving the site-key):

> Click Activation -> Manual Registration in the menu bar.

> The following window is displayed. Enter the Site Key and click Validate to activate the software.

Online Activation	1		
Enter Site Key :	I		
Where is my Sit	e Key ?		
Site key is the pre- Stellar's payment	paid serial numb gateway after a	oer, which you have successful purchas	received from e.
Г	Validate	Cancel	Help

Note:

All Manual registration process will take maximum of one business day for completion.

Launching the Software

If the software is downloaded from <u>http://www.stellarinfo.com/database-recovery/sql-</u> recovery/buy-now.php (*i.e., ESD version*), for the full functionality, the product must be <u>activated</u> using **Serial Key** (received through email after purchasing the product).

To Launch the software through Box version, insert the hardware lock into USB port and double click on the icon.

Insert the hardware lock (available with the software kit) into any USB port on the computer. It is mandatory to attach the hardware lock for the functioning of the software.

If hardware lock is not attached or unplugged while operating the software, an error message will appear and the software will not run.

- > After the system successfully detects the lock, run the software.
- > To start the application, do one of the following:
- a) Click Start => Programs => Stellar Phoenix SQL Recovery => Stellar Phoenix SQL Recovery
- b) Double click the shortcut icon on the desktop.
- c) Click quick launch icon on the taskbar.

Note:

- If the software is installed using the product installation CD (*i.e.*, BOX version), hardware lock is mandatory for the functioning of the software which is available with the software kit.
- > The desktop and quick launch icons are optional.

User interface

Once the software is installed successfully the main user interface will appear. Subsequent to installation, the software can be used in following methods.

Click Start => Programs => Stellar Phoenix SQL Recovery =>Stellar Phoenix SQL

Recovery

- > Double-click shortcut icon on the Desktop.
- Click the Quick Launch icon on the Taskbar.

Click Menu bar and Toolbar on the following screen for more details.

Stellar Phoesix SQL Recovery v3.0		_ @ X
👔 🖿 🗙 ? 🕵 🛒 👔		
Contraction Statement Statement	Phoenix SQL Recovery Repairs MS SQL Database	/
	Select File	
Steps To Repair	Select MOF File	
1. To Open MS SQL	Bows	
Select 'Open MS S	End HDF File	
2. To Repair the File		
Select 'Start Repa	Select Destination	
3. To Stop Repair Pr		
Select 'Stop' option	Etover	
For more help, click	OK Canol	
Note: In the Demo ve	sion, you cannot save repaired file(s), but you can preview the file(s) details in the	right pane.
Sedar Promix SQL Recovery v30 Repairs Completed MS SQL Database File U	og Report	2 2 2
Ready	Fecords	Nenory

<u>Menu Bar</u>

The bar placed on the top of the window is menu bar. Menu bar contains 5 options as FILE, VIEW,

TOOLS, ACTIVATION, HELP respectively. In this way the task of performing actions is made easy

for the users.

File View Tools Activation Help

File:

To open .mdf file click on dia gen MS SQL File Carleo button.

To start repair, click seemed button.

To stop repair process click on 💌 🔤 🕬 button.

View:

Toolbar can be enabled and disabled. Same can be done with the Status bar and Message log.

<u>Tool</u>:

The option **Tool** in the menu bar performs the action of **Save log** and **Clear log**. Any one can be selected at a time as per the need.

Activation:

The application can be activated by using Online Activation or Manual Registration from this option.

Help:

This option may prove very significant to the user as contains all the help topics regarding using the software.

<u>Toolbar</u>

The toolbar consists of all the shortcut options to make the task more easy. Toolbar is placed below

the menu bar. It appears like this:



Toolbar consists of **Open File**, **Start Repair**, **Stop Process**, **Help**, **Updates**, **Purchasing** the Software and brief information About Stellar Phoenix SQL Recovery respectively.

Log Window

Log window is used to display useful information about ongoing activity. In Stellar Phoenix SQL Recovery, the log window displays messages indicating the beginning of the repair process, end of the process, name of the corrupted file etc.



To enable log window, select **View - > Message log** from the menu bar.

To save the information, select **Tools** -> **Save Log** from the menu bar.

To clear the information, select **Tools** -> **Clear Log** from the menu bar.

Using the Software

Stellar Phoenix SQL Recovery software repairs and restores .mdf files corrupted due to virus attack, software malfunctioning or unexpected system shut down. The powerful algorithms used in the software will examine the damaged files. Eventually, repair and retrieve all the contents back to its original state and successfully restore them to a safe location.

Note:

To start repairing process close the SQL server and copy .mdf file to another location. After copying the file, start the SQL server again.

The corrupted .mdf files can be recovered using the following steps:

Select Corrupted .mdf File



Recover Database or Tables

To start repairing process, close the SQL server and then copy the MS SQL database file (.mdf) to another location. After copying file start the SQL server again.

To recover database:

- 1. Click Select/Open MS SQL File icon (
- 2. In the Select File dialog box, click **Browse** to located and select the .mdf file of the database that needs to be recovered. Select the file and click **Open**. Select destination to save the file either to its default

location or to new location. Click **OK**.

🔞 Siellar Pheesix SQL Recovery v3.0			_ 2 X
Per Vere Solo Adholon Hel			
Stellar	Phoenix SQL Rec Repairs MS SQL Database	overy	
Steps To Repair 1. To Open MS SQL Select 'Open MS S 2. To Repair the File Select 'Start Repair 3. To Stop Repair Pr Select 'Start Repair 3. To Stop Repair Pr Select 'Start Repair For more help, clock Note: In the Demo ven C Select Proceix SQL Recovery v30 Repair Completed MS SQL Dalabase File La	Sket File Sket XOF File Doese Fred MCF File Sket Desiration For Sket Desiration For Sket Desiration For Sket Desiration For you cannot save repaired file(s), but you can preview the file pReport	e 'Toober'. er'. He(s) details in the right pane.	
and t		Darrach	Manager

- 3. Select tables or entire database according to your preference.
- 4. Click **Start Repair** icon. The <u>SERVER\INSTANCE NAME</u> dialog box opens. Enter server name.

SERVERVINSTANCE NAME	
Please Enter Your Server Name (Server Name\Instance Name)	<u> </u>
OK	Cancel

5. Click OK.

To stop repair process

> The repair process can be stopped by clicking **Stop** from the file Menu or ^{SC} icon from Toolbar. A message is displayed as shown in following screen.



File Preview

To Preview File

Select the tables in the left pane to view the table contents.

	-	10.4.4		rme					
Tables	BankerID	BankerName	BankerCont	BankerCont.	BankerCity	BankerState	BankerZipC	BankerPhone	
(tt/pm Fr	1	ABC Inc.	300	Smith	Rancouver	IC .	111.11	111-111-1111	
and shark hather?	2	DOF Inc.	Red	Ros	Mere York	DE	22222	222-222-2222	
D deu jaber ()	3	HOLDING.	a	Cat	Paris	CA.	31030	310-310-3310	
E Casser(c)	1	AUC INC.	300	Sinkt	Rancourer	IC .	11111	111-111-1111	
E Divery 1(25591)	10	NUL	Customer Support	NUL	Cardth-by-the	Weconsin	NUL	10601031-4131	
E My1able(I)	12	Forstan	Manufacturing	P6	Savanger	NUL	TH	(212) 206-4001	
enployee_rev0(1)	26	brenes	Finance	DR15	NUL	Mere Jersey	10	[504] 031-5660	
= Al_data(35999)	25	MUL	Accounting	ALTR	Cernorit-Ferrand	Georgia	MC .	(111) 924-7552	
=] master customer'd	10	Deener	Operations	ĢR	brive	Debrict of Colu	TH	[461] 007-3464	
Conference Transfer	NULL	Pauleth	NUL	0	Glinghan	North Carolina	CD	(162) 524-4805	
- Contraction of the second	22	Montrose	Operations	ALTR	Stativaer	New Plexico	UT	NUL	
Customer_locations;	24	NUL	Marketing	PPG .	Escondida	Texas	9C	[824] 628-0210	
E (D(77)	26	Chonidi	Executive	MSC	Alesard	Alaska	AR.	NUL	
PhopertyTypes(4)	28	Gravets	Customer Support	901	Wriston-Saless	Wehington	UT	(865) 581-7722	
myProject1(0)	30	Goldek	NUL	POPE	Fouritan Halley	Debrict of Colu	NE	NUL	
E RepairOrden(4)	NULL	Chady	Customer Support	C/0.	Bos	New Hanpshire	W	(112) 082-3044	
enetit2450	34	Wee	Facilities	PHN	Oldham	Connecticut	9C	(729) 242-7254	
Conference and M	11	NUL	Executive	CL .	Rano	NUL	MO	[157] 967-0837	
E croest_sevior	13	Dukeshire	Mahufacturing	CNA	Leucado	North Carolina	TN .	(350) 791-4041	
= student(2023)	15	NUL	Pacifities	MP	Fort Colins	Delavore	L	(000) 967-0122	
Candidates(7864)	NULL	Senore	Facilities	1018	NUL	Monéania	5C	(506) 036-6946	
2 Student_marks(300	19	Nafeh	Consulting	NUL	Brive	North Carolina	OK.	(295) 471-7401	
Persons_new(1536)	NULL	NUL	Accounting	CTB	NUL	Alaska	NUL	NUL	
OrderOetals new!	23	NUL	Finance	COX	Wehndtm	Mostesppi	M	(580) 305-1183	
Thread read	25	Kamasi	NUL	8F.8	Synacusie	New Plexico	MT	(538) 581 4943	
and and an and a second second	27	Bhei	5666	PNC	bre	Ilnos	NUL	(532) 808-9819	
El oronaterotri	29	Hornuth	Facilities	867	Halojon	Ohio	WI	(095) 940-1593	
El enp_narager(2) M	31	Damphousse	Customer Support	D4L	Enheid	Arizona	Al.	(990) 294-9857	
	33	Rodden	Executive	BC .	Livingstone	North Carolina	NI .	(136) 624-5720	

Find Table

You can search particular tables in the scan result using the find option given just below the menu bar.

Uninstalling the Software

Stellar Phoenix SQL Recovery can be removed either by using Uninstall Stellar Phoenix SQL Recovery program in the software or from Add/Remove Programs in the Control Panel.

- To run uninstall program, click Start->programs->Stellar Phoenix SQL Recovery->Uninstall Stellar Phoenix SQL Recovery. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.
- The uninstallation procedure may also be done from the Add/Remove programs list in control panel. To open control panel window click Control Panel from the Start menu, or double click the Control Panel icon in My Computer. In Control Panel, double click. Add/Remove programs. Select the Stellar Phoenix SQL Recovery entry from the displayed list and click Change/Remove. Follow the instructions as directed by the Uninstall program. The program will completely remove the software, including registry entries.

On-screen instructions:

Screen1:



Screen2:



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Technical Support

If you have any questions/problems with any of Stellar's products, we have an extensive support

system available to answer your queries.

You can either Call us or Go Online to our support section (http://stellarinfo.com/support.php).

Support Helpline



Monday - Friday [24 hrs. a day]

USA (Tollfree- Pre Sales Queries)	-	+1-877-778-6087
USA (Post Sales Queries)	-	+1-732-584-2700
UK (Europe)	-	+44-203-026-5337
Netherlands Pre & Post Sales Support	-	+31-208-111-188
Australia & Asia Pacific	-	+61-280149899
Worldwide	-	+91-921-395-5509
Skype Id	-	stellarsupport
Email Orders	-	orders@stellarinfo.com

Online Help



Chat Live with an Online technician.

Search in our extensive Knowledge Base

Submit Enquiry (If our Knowledge Base does not answer your question).



Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery : A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. <u>More Info >></u>

File Recovery: The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. <u>More Info >></u>

Email Recovery: A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. <u>More Info >></u>

Data Protection: A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. <u>More Info >></u>

Data Sanitization: Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility.<u>More Info >></u>

For more information about us, please visit www.stellarinfo.com